

# Repos à Ribérac

## Privacy statement - Chambres d'Hôtes Repos à Ribérac

### 1. Introduction

**Chambres d'Hôtes Repos à Ribérac**, located at **36 Rue Jean Moulin, 24600 Ribérac**, respects the privacy of its guests and visitors to its website **[www.reposariberac.com](http://www.reposariberac.com)/[www.reposriberac.com](http://www.reposriberac.com)**. In this privacy notice, we explain what data we collect, how we use it and what rights you have.

### 2. What data do we collect?

We may collect the following personal data:

- Name and first name
- Address details
- E-mail address
- Telephone number
- Payment details (if applicable)
- IP address and website usage

### 3. How do we collect data?

We collect data when:

- You make a reservation via our website, email or telephone
- You contact us via the contact form or e-mail
- You visit our website

### 4. Why do we collect this data?

We use your data for the following purposes:

- To process and manage reservations
- To communicate about our services and inform you about your stay or any changes
- For invoicing and administrative purposes
- To improve our website and services
- For marketing purposes (if you have given your consent).

### 5. How long do we keep data?

We keep your data for no longer than is necessary for the purposes for which it was collected, subject to legal retention periods.

## 6. Do we share your data with third parties?

We **do not** share your personal data with third parties, except:

- If required by law (e.g. tourist tax or invoicing)
- With trusted external service providers (such as booking systems or payment providers) who are contractually obliged to process your data securely

## 7. Your rights

You have the right to:

- Access, correct or delete your personal data
- Withdraw your consent to data processing
- Object to processing for marketing purposes
- File a complaint with the French privacy regulator **CNIL**([www.cnil.fr](http://www.cnil.fr))

Requests can be made at **[info@reposriberac.com](mailto:info@reposriberac.com)**

## 8. Cookies and tracking

Our website uses cookies for optimal user experience and statistics. We do not use cookies for/by third parties. You can manage your cookie preferences via your browser settings.

## 9. Contact details

If you have any questions about this privacy statement, please contact us via [info@reposriberac.com](mailto:info@reposriberac.com).