

Repos à Ribérac

Terms and conditions - Chambres d'Hôtes Repos à Ribérac

SIRET 934 88 9999 000 17

1. Application

These general conditions apply to all reservations at Chambres d'Hôtes Repos à Ribérac, located at 36 Rue Jean Moulin, 24600 Ribérac, managed by Aad and Vera Rijgersberg.

2. Stay

- Staying in our chambres d'hôtes is possible only for tourist reasons, with a limited duration of stay. Under no circumstances may the guest invoke any right to perpetuate his stay.
- The contract is always concluded for an exact number of people. If the number of guests arriving is higher than agreed and no other guest rooms are available, the owner may refuse entry to the additional guests. This refusal can under no circumstances be understood as a modification or a cancellation of the contract emanating from the owner.

3. Reservation and payment

- A reservation is considered confirmed upon receipt of a deposit of at least 25% of the total amount.
- The remaining amount (balance) must reach us no later than 14 days before the start of the stay. For stays booked at short notice, the balance will be settled immediately. Meals and drinks will be settled in cash the morning of departure.
- Payment can be made by cash, bank transfer or credit card.

4. Cancellation policy

- Any cancellation must be announced in writing or by e-mail.
- The following fees will be charged:
 - for cancellation up to 30 days before the start of the stay: the deposit of 50% will be refunded, our bank charges will be deducted from this amount;
 - for cancellation between 30 and 15 days before the start of the stay: the 50% deposit will not be refunded, the balance will be waived;
 - in case of cancellation less than 15 days before the start of the stay: the full amount will be charged;
 - if after arrival the guest decides to shorten the stay, the full booked length of stay will still be charged.
- In case of no-show or early departure, the full amount of the stay will be charged.
- In case the owners are obliged to cancel the stay, the guest will be informed immediately in writing or by e-mail. The guest will be refunded any amounts previously deposited immediately.

5. Arrival and departure

- Check-in is possible between 17:00 and 22:00. Guests are requested to give their estimated time of arrival in advance.
- In case the guest wishes to check in earlier or later than these times, this is only possible on request and subject to availability and a fee of € 20 per room.
- In case of arrival later than 10 p.m. without informing the owner in advance or without having agreed on this, the owner may dispose of the room and possibly rent it to other guests and the agreement will be considered not concluded. In this case, the payment or deposit will not be refunded.
- Check-out must be before 11:00am on the day of departure.
- In case the guest wishes to check out later, this is only possible on request and subject to availability and for a fee of € 20 per room.

6. Sojourn tax

- Sojourn tax (taxe de séjour) is a local tax, payable by the guest to the owner.
- The tax is calculated per night per guest and only applies to guests aged 18 and over.
- The owner pays the residence tax to the tax collector.

7. House rules

- Smoking is not allowed in the rooms and indoor areas. Smoking is allowed in the courtyard/patio, provided it does not disturb other guests and an ashtray is used.
- Pets are not allowed.
- Guests should behave respectfully towards other guests and the owners.
- Use of facilities such as garden and common areas is at your own risk.
- The time between 22.00u and 8.00u are quiet hours. Guests are required to respect these quiet hours.
- Breakfast is served only in the dining room or - weather permitting - in the private courtyard.

8. Liability

- Chambres d'Hôtes Repos à Ribérac is not liable for loss, theft or damage to guests' property.
- The guest is expected to keep the peace, and to use installations, buildings and furniture only for their intended purpose.
- The guest undertakes to leave the rooms in good condition.
- Damage caused by guests to the accommodation or property must be compensated.

9. Personal Data

- Guests' personal data will be treated confidentially and used exclusively for booking and communication purposes.

10. Disputes

- In case of disputes, in the first instance an attempt will be made to resolve them by mutual agreement.
- In case of legal disputes, French law applies and the competent court is located in Périgueux.

By making a reservation at Chambres d'Hôtes Repos à Ribérac, the guest agrees to these general conditions.